

Quality Policy

It is in the interest of our customers, Lyndhurst Precision Engineering Limited and our stakeholders that the company operates efficiently and is commercially sound. We recognise that a principal element in maintaining our good reputation is quality – quality of product, quality of performance and quality of service.

Our customers' needs will be serviced through the following:

- Maintaining an BS EN ISO 9001:2015 Quality System
- Maintaining an BS EN 1090 & 3834 Quality Requirements for welds
- Training and support for all employees, so that they can contribute to, benefit from and realise the company's success.
- Seeking long term and mutually beneficial relationship with our suppliers
- We must be a good corporate citizen as well as an environmentally conscious company.

To this end Quality Systems which meet the requirements of BS EN ISO 9001 2015, have been established and will be maintained. To ensure the Quality System is well maintained, Management Review meetings will be held at regular intervals. The measurable objectives will be set and assessed at these Management Review meetings. We intend to relay all quality objectives to all members of staff via regular communication sessions.

The overall responsibility for quality rests with me, as Managing Director and the authority to meet the requirements is delegated to individuals carrying out specific duties.

Quality improvement is everyone's responsibility and management will assist wherever possible, to ensure that the quality objectives are achieved in order to continually improve and attain the customer satisfaction that is essential for the development of our future business. Lyndhurst Precision Engineering Ltd. is committed to satisfying all applicable legal and statutory requirements and is committed to the continued improvement of its Quality Manual System.

It is also company policy for all employees to demonstrate full commitment to the quality procedures and objectives. To encourage this, access to the quality manual is available through the quality manager.

Managing Director *M. Main*

Date: *14-3-24*